

Military Family Housing Privatization

FAQ'S

- Effective Closing Date Change and BAH Allotments

Q: When will the lease I signed become effective and how will it impact my BAH and effective closing date?

A: An addendum will be attached to each signed lease changing the effective closing date and the BAH start date to 1 Oct 12. It will not be necessary to sign any additional addendums. If the closing date changes from Oct, the new date will be annotated.

- Pet Policy

Q: Is there a pet policy?

A: Pets are permitted in housing and no deposit is required. A Pet Addendum will be signed with your lease. The number of pets allowed in a home is two. Aggressive breeds are not allowed. A list of the aggressive breeds can be found in the Balfour Beatty Resident Guide and on the Pet Addendum in your lease. Current residents will be allowed to keep all approved pets.

- Community Center

Q: When will the Resident Clubhouse be in place?

A: The Clubhouse is anticipated to open within 18 months of the privatization date.

- Fences

Q: How long before fences will be built?

A: The fencing is scheduled to begin within 10 months of closing and completed within 36 months of closing.

- Maintenance

Q: Who will provide maintenance for my home?

A: Balfour Beatty Communities will provide maintenance for the homes.

Further information regarding maintenances services can be found in your Balfour Beatty Resident Guide.

- Self-Help Store

Q: Is there a Self-Help program/store?

A: The Self-Help Store will be opened shortly following the privatization date.

Q: Where will it be located and what is the phone number?

A: The Self-Help Store will be located in the front of the Maintenance shop. We do not have a phone number for the Store yet. That will be publicized following the privatization date.

Q: What hours will the Self-Help Store be open and what supplies will it carry?

A: It will be open Monday – Friday from 8:00am – 5:00pm and Saturdays from 8:00am – 12:00pm. The items carried will be very similar to what is provided at Self-Help stores. Specific information will be available following the privatization date.

Please refer to your Balfour Beatty Resident Guide for further information. The Community Management office can be reached at 832-9900. We are located in the Military Family Housing office and observe their office hours (Mon – Fri, 8:00am – 3:00pm).